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PATENT NUMBER

U.S. UTILITY Patent Application				
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Tetsuro Motoyama Avery Fong

CHONOMURY

Method and system of remote support of device using e-mail

PTO-2040 12/99

ISSUING CLASSIFICATION								
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TERMINAL		DRAWINGS		CLAIMS ALLOWED		
L. DISCLAIMER	Sheets Drwg.	Figs. Drwg.	Print Fig.	Total Claims	Print Claim for O.G.	
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subsequent to (date) has been disclaimed.	(Assistant	Examiner)	(Date)			
The term of this patent shall not extend beyond the expiration date		•				
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Form <b>PTO-436A</b> Rev. 6/99)			FILED WITH:	DISK (CRF)	FICHE CD-ROW	